

Aerials, Antennas and Satellite Dishes Policy

Originator:	Regulatory Compliance Team
OVH Board Approval Date:	July 2026
Review date:	July 2029

1	Introduction
1.1	This Policy sets out One Vision Housing's (OVH) provisions for the installation of aerials, satellite dishes, and antennas.
1.2	In operating this Policy, OVH will ensure compliance with all legal requirements in regard to the installation of aerials, antennas, satellite dishes and cable in properties it owns and manages. The principal legislation is set out below: • Government Digital Services (DGS) initiative • Town and Country Planning (General Permitted Development England Amendment No 2 Order 2005)
1.3	The application of this Policy ensures compliance with the outcomes of the Regulatory Framework for Social Housing in England as adopted by the Social housing Regulator, as outlined below: • Registered providers must have an accurate, up to date and evidenced understanding of the condition of their homes that reliably informs their provision of good quality, well maintained and safe homes for tenants
1.4	Access and Communication
1.4.1	OVH is committed to ensuring that our services are accessible to everyone. OVH will seek alternative methods of access and service delivery where barriers, perceived or real may exist, that may make it difficult for people to work for OVH or use its services.
1.4.2	Working with our customers we have established a Vulnerable Persons and Reasonable Adjustments Policy to ensure we make best use of every customer interaction to meet customers' needs in our service delivery and ensure this information is kept up to date.
1.5	Equality, Diversity and Human Rights
1.5.1	OVH is committed to fairness and equality for all customers, colleagues, and stakeholders.
1.5.2	OVH's approach to Equality, Diversity, and Inclusion (EDI) goes beyond legal or statutory obligations, however, OVH will meet or exceed its legal requirements as outlined in the Equality Act 2010 and the Human Rights Act 1998. This policy also demonstrates how OVH

	will meet the requirements of Public Sector Equality Duties, which it has chosen to adopt and implement as a matter of good practice rather than as a legal obligation.
1.5.3	OVH is fully committed to eliminating unfair and unlawful discrimination. Hate crime, harassment, and bullying will also not be tolerated and OVH will take proactive steps to prevent such behaviours.
1.5.4	It is unlawful to discriminate directly or indirectly based on the following protected characteristics: • Disability • Gender • Gender identity, or gender reassignment status • Race, racial group, ethnic or national origin, or nationality • Religion or belief • Sexual orientation • Age • Marriage or civil partnership status • Pregnancy or maternity
1.5.5	OVH are also committed to ensuring that individuals are not treated less favourably due to their social, economic, or cultural backgrounds, as well as specific medical conditions as defined in the Equality Act.
1.5.6	OVH regularly review policies and practices to ensure they reflect its commitment to equality and diversity.
2	Statement of Intent
2.1	OVH is committed to promoting choice and access for tenants and leaseholders who wish to take advantage of modern telecommunications options.
2.2	In line with this commitment OVH will grant permission for the installation of aerials, antennas, and satellite dishes on and in the grounds of properties providing the requests comply with planning regulations.
2.3	All requests will need to comply with the Town and Country Planning (General Permitted Development) (England) (Amendment) (No.2) Order, 2005.
3	Policy
3.1	This Policy sets out OVH stance on; • Requests from residents seeking permission to install aerials, antennas or satellite dishes • How OVH will deal with installations that do meet legal requirements or OVH's conditions

3.2	It is a condition of OVH leases and tenancy agreements that residents must not install aerials, antennas and dishes without first obtaining written consent from OVH.
3.3	Where aerials, cables, antennas and satellite dishes have been installed without written permission and / or there is a breach of planning conditions, OVH will expect tenants and leaseholders to remove the equipment at their own expense and make good any damage to properties and grounds. Failure to do so may be classed as a breach of tenancy agreement and may result in tenancy enforcement action.
3.4	OVH will not adopt any aerial, antenna or dish at a change of tenancy and it is the responsibility of the outgoing tenant or leaseholder to remove the equipment and make good any damaged areas.
3.5	If the tenant or leaseholder fails to remove unauthorised aerial, antennas or satellite dishes installed to its properties, any cost that OVH incurs to remove the installation and make good any damaged caused to the property will be rechargeable to the tenant or leaseholder.
3.6	OVH will send a written response to all formal requests to install aerials, satellite dishes and antenna within 10 working days of the request being received.
3.7	Where OVH grant written permission for aerials, antennas or dishes to be installed it is the tenant or leaseholders' responsibility to ensure the equipment is: • Purchased and installed by reputable suppliers • No larger than it needs to be for good reception and within the specified size or volume limits for the area and property • Located in the most appropriate position where the visual impact on the external appearance of the building, neighbours, the public and environment is minimised • (When, no longer required for transmission purposes) - removed as soon as is reasonably practicable
3.8	When dealing with request for installation of aerials, antennas and satellite dishes, OVH will comply with the specific requirements of the Town and Country Planning (Amendment) Order 2005 relating to property size and type: • Houses and Buildings up to 15 Metres high ○ There will be no more than two aerials, antenna or dishes on the property overall ○ Any one aerial, antenna or dish may not exceed 100 Centimetres in length in any linear direction ○ Any one aerial, antenna or dish may not have a cubic capacity exceeding 35 Litres ○ The length of the aerial, antenna or dish will not include any projecting feed element, reinforcing rim, mounting or brackets ○ Where two aerials, antennas or dishes are installed, one should not be more than 100 Centimetres in any linear direction and the other is not more than 60 Centimetres in any linear direction ○ Where an aerial, antenna or dish is to be installed on a chimney the length in any linear direction shall be no more than 60 Centimetres and shall not protrude above the chimney ○ Where an aerial, antenna or dish is to be installed on a roof without a chimney it shall not be higher than the highest part of the roof

	• Houses and Buildings over 15 Metres high ○ There will be no more than four aerials, antenna or dishes on the property overall ○ The size of any aerial, antenna or dish is not more than 130 Centimetres in any linear direction (not including any projecting feed element, reinforcing rim, mounting and brackets) ○ The cubic capacity of each individual aerial, antenna or dish is not more than 35 Litres ○ An aerial, antenna or dish fitted onto a chimney stack is not more than 60 Centimetres in any linear dimension ○ An aerial, antenna or dish mounted on the building does not stick out above the highest part of the building by more than 300 Centimetres
3.9	Where communal aerials have been and will be installed, it is the responsibility of the tenant or leaseholder to make the necessary arrangements to receive digital signals including subscriber services, purchase of digitally enabled televisions and set top boxes.
3.10	OVH will refuse any request to install aerials, antennas and satellite dishes where the installation will: • Make OVH properties less safe • Reduce the living space in the property • Increase the OVH's maintenance costs • Detract from or may damage any redevelopment or refurbishment • Disturb asbestos material • In line with any other restrictions that may apply in conservation areas
3.11	Where OVH have installed digital aerials or provided cable access, this will be subject to a service charge payable by residents of communal blocks.
4	Implementation
4.1	All requests for aerials, antenna and satellite dishes will be processed by the OVH Surveyors.
5	Performance
5.1	There are no additional performance requirements as a result of this policy.
6	Consultation
6.1	All OVH staff have been consulted in the development of this Policy.
6.2	The Customer Policy and Strategy Review Group have been consulted in the development of this Policy in June 2026.

7	Review			
7.1	The Policy will be reviewed every three years from or as near the date of Executive Management Team (EMT) approval. The Policy will be reviewed sooner in the light of any relevant changes in legislation, or system audit findings in regard to OVH’s stance on aerial, antenna and satellite dish or cable installations.			
8	Equality Impact Assessment			
8.1	Was a full Equality Impact Assessment (EIA) required?	No		
8.2	When was EIA conducted and by who?	An EIA Relevance Test was undertaken by the Strategic Regulatory Compliance Manager and the Policy and Strategy Administrator in May 2026.		
8.3	Results of EIA	The EIA Relevance Test did not indicate any differential or adverse impacts for any group with protected characteristics.		
9	Scheme of Delegation			
9.1	Responsible committee for approving and monitoring implementation of the policy and any amendments to it	EMT		
9.2	Responsible officer for formulating policy and reporting to committee on its effective implementation	Operations Director – Assets and Compliance		
9.3	Responsible officer for formulating, reviewing and monitoring implementation of procedures	Operations Director – Assets and Compliance		
10	Amendment Log			
Date of revision:		Reason for revision:	Consultation record:	Record of amendments:
4 th August 2020		In line with review schedule	See Section 6 above	There are no significant changes to the Policy in this review.
20 th June 2024		In line with review schedule	See Section 6 above	• The EIA Information at Section 8 has been updated • Team names updated throughout • Equality, Diversity and Human Rights statement updated

21 st July 2026	In line with review schedule	See Section 6 above	• EIA information updated at Section 8
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