



This is to certify that

The Sovini Group (Incorporating One Vision Housing, Pine Court Housing, and Sovini Property Services)

Unit 1
Heysham Road
Bootle
Merseyside
L30 6UR

meets the criteria of

Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number
16/0753

Initial Recognition Date
11th May 2016

Expiry Date
11th May 2025

Issue Date
30th May 2022

Revision
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Signed

A handwritten signature in black ink, appearing to read 'Emma Ryan', is placed within a light grey rectangular box.

on behalf of Centre for Assessment Limited



This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

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