

Daisy UK Inclusive tackling disability hate crime through a 'report and support' process and a catalyst that speeds up the process of resolution.

Tel: 0151 261 0309

Citizens Advice Liverpool provides support for victims of LGBTQ and hate crime/ incidents across Merseyside.

Tel: 0151 427 5337

Irish Community Care Merseyside delivers high quality practical, emotional and cultural support to the Irish and Irish Traveller communities including people of Irish heritage.

Tel: 0151 237 3987

Wirral Multicultural Organisation provides a range of services to the BME communities in Wirral and is open to all who can benefit from its services.

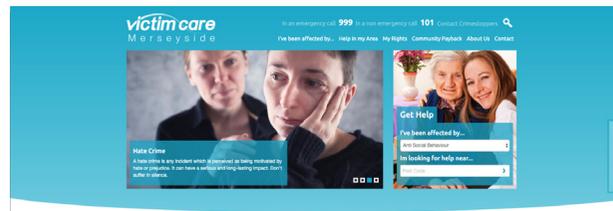
Tel: 0151 666 4547

Tell MAMA provides casework, advocacy, signposting, emotional and legal advice referrals for victims of anti-Muslim hatred or Islamophobia. Tell MAMA supports victims of street based and online anti-Muslim hatred.

Tel: 0800 456 1226

Victim Support Merseyside offers free and confidential practical and emotional support to victims of crime.

Tel: 0151 353 4003



[www.victimcaremerseyside.org](http://www.victimcaremerseyside.org) is the website funded by Merseyside's Police and Crime Commissioner, Jane Kennedy, to provide a comprehensive and dedicated support website for victims of crime on Merseyside.

It is supported by Merseyside Police and a host of community safety and criminal justice organisations and charities, all of which are committed to providing help and support for victims. It includes the 5 Local Authorities and each of their Community Safety Partnerships.

It contains details of the many organisations which can offer help, support, information and a range of other associated services that help victims to cope and recover following a crime.

It is designed so you can find information by the type of crime you have been affected by and also by geographical area to make it as easy as possible to find the right service to help you.

The Anthony Walker Foundation  
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151 Dale Street  
Liverpool L2 2AH  
Tel: 0151 237 3974

Email: [support@anthonywalkerfoundation.com](mailto:support@anthonywalkerfoundation.com)

Registered Charity No. 1117769 Company No. 05681883



# The Anthony Walker Foundation

[www.anthonywalkerfoundation.com](http://www.anthonywalkerfoundation.com)

# Supporting people experiencing hate crime

## #victimcare

**Helpline: 0800 876 6646**

Lines open 10am - 4pm, Monday-Friday

**Textphone: 07946 123490**

FUNDED BY



@awf\_liverpool



Anthony Walker Foundation



**The Anthony Walker Foundation (AWF) works alongside statutory, voluntary and community organisations to support individuals and families who experience and/ or witness hate crimes and incidents.**

Hate crimes and incidents can range from name-calling to assault, threats to criminal damage, and in the most extreme cases the death of an individual. Is verbal abuse less harmful than physical assault? The simple answer is no.

How an individual responds when they are singled out for victimisation is particular to the individual themselves. Some individuals develop coping strategies, some find it harder to cope and their vulnerability heightens. One may choose to deal with such issues on their own, others may actively seek support.

As with all similar support agencies who respond to individuals affected by hate crimes, AWF aims to offer emotional support, practical assistance and provide information to anyone who comes forward for help.

Key to our approach is listening and gaining an understanding of what has taken place so we can effectively work alongside the individual/ family to discuss options and the best way forward to ensure a sense of 'normality' is restored as quickly as possible.

**Hate crime on Merseyside is a serious concern and poses a threat to cohesive and strong local communities.**

Our experience tells us many incidents are not reported to the police and/ or any other agencies. There are a number of reasons why this may be the case, the most common reason being the victim believed that the police would not or could not do much about it. Whether an incident is reported to the police or not, the Foundation and all partners are encouraging individuals affected by hate crime to tell someone.

Merseyside has a range of support agencies such as AWF, Armistead, Victim Support and others that can offer assistance without sharing personal details if that is the wish of the person. Local authorities can also provide help as well as housing offices, One Stop Shops and Citizens Advice Bureaus.

The message we, along with other partners, emphasise is that unless an individual tells someone that a hate crime has taken place it is difficult to stop the offending behaviour.

Merseyside Police has dedicated officers whose role is to respond and investigate all forms of hate crime.

**Stop Hate UK is one of the leading national organisations working to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual's identity. It provides independent, confidential and accessible reporting and support for victims, witnesses and third parties.**

Stop Hate UK works alongside local strategic partnerships to tackle Hate Crime and discrimination, encourage reporting and support the individuals and communities it affects. They provide a toolkit to help improve local responses to Hate Crime and an alternative for people who do not wish to report Hate Crime to the police or other statutory agencies. Their helplines enable people to access independent support and information, 24 hours a day, every day of the year.



**CONTACT  
STOP HATE UK**

**STOP HATE CRIME  
0800 138 1625  
24 HOUR HELP LINE<sup>©</sup>  
Text Relay 1800108001381625**



**To report an incident to Merseyside Police call 101  
In an emergency always call 999**